

User Guide For E-Service 【Track&Trace】 Introduction

SERVICE



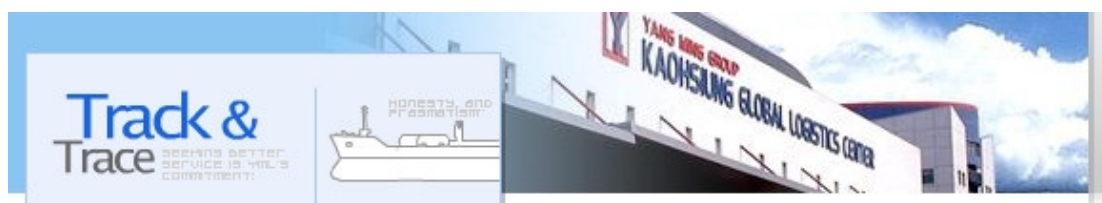
Yang Ming Group
Yang Ming Marine Transport Corp.

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Track & Trace

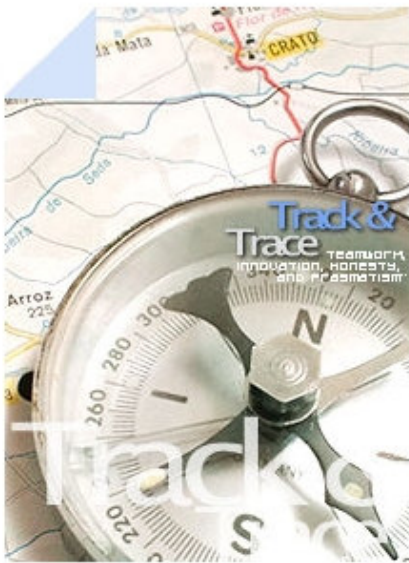
- I. Cargo Tracking
- II. Email Tracking
- III. Tracking Report Subscription



Track & Trace means better service is YML's commitment!

Honesty and Pragmatism

Introduction TEAMWORK, INNOVATION, HONESTY, AND PRAGMATISM



Cargo Tracking: (Click to use the service)
Get an up-to-date status on your shipment on-line.

- Available 24 hours a day, 7 days a week.
- Decrease your search time by keying-in multiple B/L numbers, container numbers, booking numbers or P.O number.
- Reduce typos by using "Search number".

Email Tracking:
Sending Email to track@yml.com.tw with targeted B/L numbers and /or container numbers, and a latest status will be obtained.

- Take advantage of looking for status by mixing B/L numbers and container numbers.
- Share the status with your partners at the same time.

Tracking Report Subscription: (Click to use the service)
Simply leave your Email address, required B/L numbers or container numbers on Yang Ming's Web site. Once anything has occurred, you will receive a rapid and accurate status report via Email automatically until shipment is picked up. You will also be notified of updated status without constantly checking with our web site.

Shipment Control: (Click to use the service)
Set up your preferences, and our system will send status reports for all of your all shipments automatically.

- Lessen your workload involved to count exported volume on a vessel and/or in a period with this function.
- Eliminate constant checking of our web site for the latest information of your preferred shipments and simply be automatically notified by us.

Figure 1

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I. Cargo Tracking

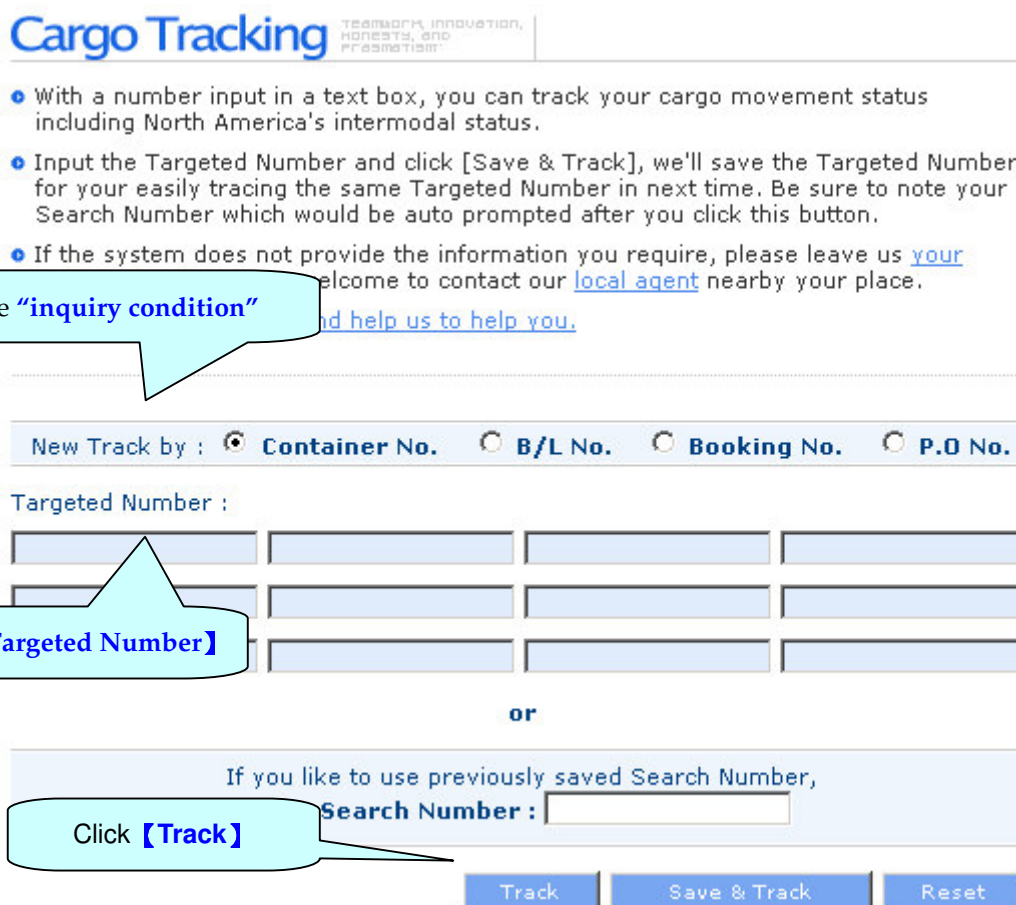
Step 1 : Click **【Cargo Tracking】** in figure 1.

Step 2 : Choose “**inquiry condition**”, and input the following NO.

you want to track. Then, click **【Track】** in figure 2.

1. Container No.
2. B/L No.
3. Booking No.
4. P.O No.

(Notes: mostly, you can input 12 numbers at the same time)



Cargo Tracking TEAMWORK, INNOVATION, HONESTY, AND PRAGMATISM

- With a number input in a text box, you can track your cargo movement status including North America's intermodal status.
- Input the Targeted Number and click [Save & Track], we'll save the Targeted Number for your easily tracing the same Targeted Number in next time. Be sure to note your Search Number which would be auto prompted after you click this button.
- If the system does not provide the information you require, please leave us [your](#) welcome to contact our [local agent](#) nearby your place. [and help us to help you.](#)

Choose “**inquiry condition**”

New Track by : **Container No.** **B/L No.** **Booking No.** **P.O No.**

Targeted Number :

Input **【Targeted Number】**

or

If you like to use previously saved Search Number,
Search Number :

Click **【Track】**

Track Save & Track Reset

Figure 2

1. Tracking by Container No.

Step 1 : Follow the steps in page3.

Notes :

If you input one container number, system will list the B/L numbers issued within past 6 months ever shipped with the container you track.

Step 2 : Click the target **“Container No.”** to view its latest cargo movement. Or Click **“B/L No”** to view your shipments.

Result of Tracking Single Container No.

TEAMWORK, INNOVATION,
HONESTY, AND
PROGRESSISM

- Below B/L No. were issued within past 3 months, click your B/L No. to search detail.
- If your newest B/L# is not shown, it's probably because the document file is not transferred to our document center yet. In this situation, you can directly click above targeted Container No. to view its latest events.

Container No.	Latest Event	Place
CGHU		

B/L No. 33 : Z			
Main Vessel-Voy No.		On Board Date	
Place of Receipt		Port of Loading	
Place of Delivery		Port of Discharge	

You can click **“B/L No.”** to view your shipments.

Click the **“Container No.”**, then you can see the latest cargo movement events.

Figure 3

Notes :

If you input **“multiple container numbers”**, system won't list the B/L#, but the latest event of each Container# for their quick reference.

Result of Tracking by Container No. TECHNOLOGY, INNOVATION, HONESTY, AND PROFESSIONALISM

Container No.: **20' / DC (Dry cargo container) / W (Owned)**

Booking Number:

Date/Time	Event	At Facility	To Facility	Mode
2005/04/13 AM 10:29	Empty Returned	PUSAN (GLOBAL ENTERPRISES, LTD.)		

Click **"Container No."**, then you can see the latest cargo movement events.

Figure 4

2. Tracking by B/L No.

Step 1 : Follow the steps in page3.

Step 2 : Click the target **"Container No."** to view the latest cargo movement. Or click **"Vessel name"** to see vessel schedule.

Result of Tracking by B/L No. TECHNOLOGY, INNOVATION, HONESTY, AND PROFESSIONALISM

B/L No. :

Basic Information

Receipt	Loading	Discharge	Delivery

On Board Date:

Main Vessel/Voy:

No. of Packages:

No. of Containers:

Routing Schedule

Routing =>	LONG BEACH	PUSAN	
ETD/ETA			

Container(s) with Latest Event

Container No.	Size	Type	Seal No.	MoveType	Date/Time	Latest Event	Place

You can click **"Vessel name"** to see vessel schedule.

Click **"Container No."** to view cargo movement

Figure 5

3. Tracking by Booking No.

Step 1 : Follow the steps in page3.

Step 2 : Click the target **“Container No.”** to view the latest cargo movement.

Result of Tracking by Booking No. TEAMWORK, INNOVATION, HONESTY, AND PRAGMATISM

* Below is each Container's latest status, you can click Container No. to view more detailed movement events.

☰ Booking No.:

Container No.	Size	Type	Date/Time	Latest Event	Place
	20'	DC - Dry cargo container	2004/01/20 PM 15:00		
	20'	DC - Dry cargo container	2004/07/10 PM 13:53		

Click **“Container No.”** to view container movement.

Figure 6

4. Tracking by P.O No.

Step 1 : Follow the steps in page3.

Result of Tracking by P.O No. TEAMWORK, INNOVATION, HONESTY, AND PRAGMATISM

- Below B/L No. were issued within past 2 months with subject P.O No., click your own B/L No. to search detail.
- If your newest B/L No. is not shown, it's probably because the document file is not transferred to our document center yet or the P.O No. not inputted in their document system. In this situation, please contact our local agent to input your P.O No. in their document system or re-track by Container No.

☰ P.O No. :

B/L No.:			
Main Vessel-Voy No.		On Board Date	2004/02/04
Place of Receipt	KEELUNG	Port of Loading	KAOHSIUNG
Place of Delivery	PERRIS	Port of Discharge	LONG BEACH

Figure 7

5. View Customs status details (For U.S.A bond cargo only)

You can find carrier release, and Customs release (only for U.S.A bond cargo) information tracked by "B/L No." or "Container No".

Result of Tracking by B/L No.

B/L No. :

Basic Information

Receipt	Loading	Discharge	Delivery

On Board Date: **2004/02/04** Main Vessel/Voy: **CHISWICK BRIDGE - 09E (12A)**
 No. of Packages: **1018 BX** No. of Containers: **1 unit (1 * 40')**

Routing Schedule

Routing =>		
ETD/ETA	2004/02/04	2004/02/15

*above Vessel/Voy is originally planned, the actual Vessel/Voy depends on

Release Status

Carrier Status: **Carrier Release (Freight Paid) 2004/02/13 PM**
 Customs Status: **Customs Release** [View Customs status details](#)

You can click "View Customs status details" to see customs release information

Figure 8

Step 1: Click [View Customs status details](#), then you can find the Customs release details in figure 9.

Release Status

Carrier Status: **Carrier Release (Freight Paid) 2004/02/13 PM 17:42**
 Customs Status: **Customs Release** [Close](#)

You can see the Customs status report as below :

Date/Time	Event	Code Activity	IT Number	Entry Number	Pieces	District/Port
2004/02/11 PM 12:26						

Figure 9

II. Email Tracking

Step 1 : Address an e-mail to track@yml.com.tw.

(Notes : * If necessary, add on your copyholders in [Cc]. They'll receive the status report as well.)

Step 2 : Type your **"B/L No."** and/or **"Container No."** in email [Subject].

EXAMPLE :

1. **B/L No.** - W1234567890 (without prefix "YMLU")
2. **Container No.** - YMLU1234567 (with last check digit)

Searching mixed multiple numbers at one time is acceptable by separating them with comma like W1234567890, YMLU1234567, H1234567890 (* no any quote, slash, dash, space in each reference number).

Step 3 : Send out this email, you'll receive current status report in minutes (See figure 10).

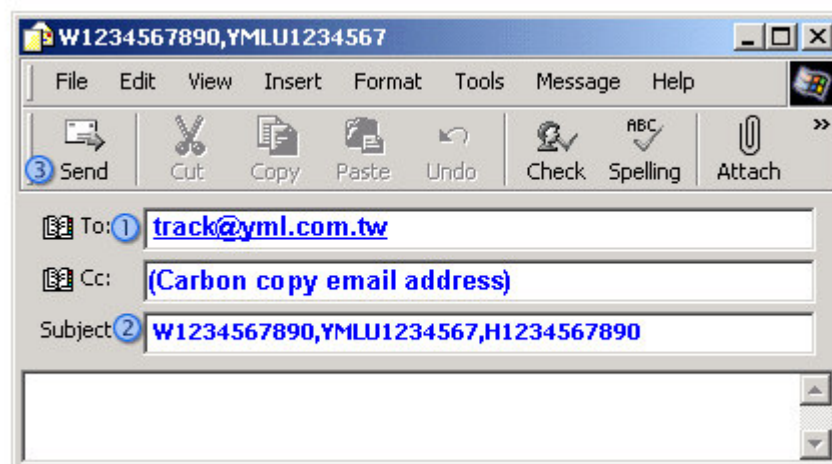


Figure 10

Step 4 : The auto message is displayed after sending a email.



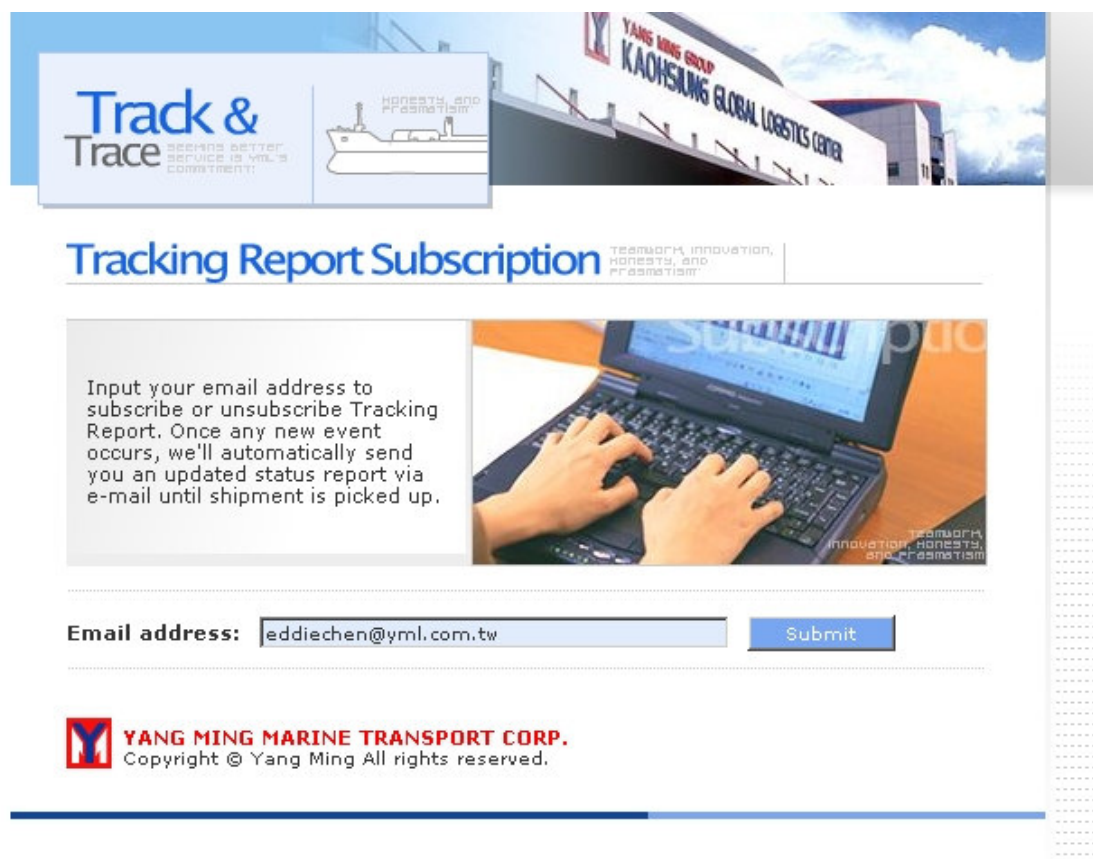
Figure 11

III. Tracking Report Subscription

Step 1 : Click **【Tracking Report Subscription】** in figure 1.

Step 2 : Input your Email address in figure 12.

Step 3 : Click **【Submit】** .



Track & Trace BEHIND BETTER SERVICE IS YML'S COMMITMENT! HONESTY, AND PROFESSIONALISM

Tracking Report Subscription TEAMWORK, INNOVATION, HONESTY, AND PROFESSIONALISM

Input your email address to subscribe or unsubscribe Tracking Report. Once any new event occurs, we'll automatically send you an updated status report via e-mail until shipment is picked up.

Email address:

YANG MING MARINE TRANSPORT CORP.
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Figure 12

Step 4 : Input all mandatory fields, and **“B/L”** or **“Container No.”**

you want to trace. Then, click **【Subscribe】** in figure 1.

Subscribe Tracking Report TEAMWORK, INNOVATION, HONESTY, AND PRAGMATISM

- Please input your basic information, and targeted B/L and/or Container No., then click [Subscribe].
- By clicking [Unsubscribe] button below, we'll stop sending you the tracking report .

*Email:	<input type="text" value="EDDIECHEN@YML.COM.TW"/>	*Company:	<input type="text" value="HKO"/>
*Country:	<input type="text" value="Taiwan"/>	State:	<input type="text" value="-"/>
Report Name:	<input type="text"/> Name this report by yourself as per your preference. No more than 20 characters.		
<p>*B/L No. and/or Container No. For example, B/L No. - W1234567890 (without prefix "YMLU") Container No. - YMLU1234567 (with last check digit)</p>			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="button" value="Subscribe"/>		<input type="button" value="Unsubscribe"/>	

Figure 13

Step 5 : The information of subscribe Tracking Report is displayed in figure 14.

Subscribe Tracking Report TEAMWORK, INNOVATION, HONESTY, AND PRAGMATISM

Dear Customer,

Your required container number has been taken down in our database.
 We'll send the most updated container status report to your email address
EDDIECHEN@YML.COM.TW
 Thank you for your registration!

Any question, please mail us : cs@yml.com.tw

Figure 14